



JOLENE GREENLAND, MS

FAMILY CONTACT
TRAINING FACILITATOR &
CONSULTANT

BACKGROUND & EXPERIENCE

Clinical Psychology

- M.S. in Clinical Psychology, UAA
- 10 years clinical experience working with children and families.

Professional Coach

- Certified Coach, The Academy of Professional Coaching

Family Contact Best Practices

- Trainer for Best Practices in Family Contact for Professionals, Foster Parents & Supporters.
- Application of best practices as a foster parent

Foster Parent & Parent

- 7 years as a foster parent for children of varying levels of trauma
- Parent of 3 daughters

CONTACT

907-308-9591

jolene@beaconhillak.com

beaconhillak.com/matsu



FAMILY CONTACT CONSULTATION & SUPPORT

We know that **frequent and quality family contact is a primary indicator of successful reunification**. Which means facilitators have a very important job that can sometimes come with quite a bit of pressure and expectation.

Below is a brief list of some of the ways I can support supervisors and facilitators.

All support would be provided in collaboration with supervisors and facilitators to design creative solutions for continued learning, mastery of skills, and support the connections between theory and practice.

TRAINING



- Coordinate & Facilitate Best Practices Training

APPLICATION OF LEARNING



- Debrief additional trainings to deepen connection to work. Example Trainings: Strengthening Families, ACE's and Resilience, Raising Resilience, etc.

- Individualized Learning Plans
- Learning Exchanges targeting application of Best Practices

COACHING



- Group & Individual
 - Case Consultation
 - Reflective Consultation
 - Documentation Consultation
- Two-Way Observation / Shadowing with Feedback
- Practice Preparation for Family Contact Session

PROGRAM LEVEL ALIGNMENT



- Assistance reviewing policy & procedures to align (when possible) with trauma sensitive and best practices.